



## **WEEKLY UPDATE**

**11.13.2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 98 residents and 54 staff members test positive for COVID-19. We have had 76 residents recover and 52 employees. We are testing bi-weekly per CMS Guidelines at this time.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at Las Ventanas de Socorro.

Sincerely,

*Nicole R. Andujo*

Nicole R. Andujo, MBA, LNHA  
Administrator



## **WEEKLY UPDATE**

**11.21.2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 112 residents and 58 staff members test positive for COVID-19. We have had 82 residents recover and 53 employees recover. We are testing bi-weekly per CMS Guidelines at this time.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

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If you have any questions or concerns please contact us directly at Las Ventanas de Socorro.

Sincerely,

*Nicole R. Andujo*

Nicole R. Andujo, MBA, LNHA  
Administrator



## *Thanksgiving Update*

Dear Residents/Families/Friends,

As Thanksgiving quickly approaches this week, we want to take a moment to thank you for your continued support throughout this pandemic. Our facility has faced unprecedented challenges over the last eight months and we appreciate your patience and understanding as we do our best to ensure your loved ones remain safe.

We are extremely grateful that you have entrusted your loved ones to our care and we are making every effort to provide our residents with a wonderful Thanksgiving. And while the recent rise in COVID-19 cases all over the country has affected how we all are celebrating this holiday; our facility will provide a Thanksgiving Meal in their room and we ask families to come and celebrate with their loved one at their window!

Also, as a reminder, visitations for the holiday are as follows:

Due to El Paso's COVID status we are not having any visitors in the center outside of compassionate care visits at this time.

As a reminder, our total number of cases to date are as follows: 120 residents and 56 staff members have tested positive for COVID-19. Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly.

On behalf of the entire staff at Las Ventanas de Socorro, I wish you a happy and safe Thanksgiving.

Sincerely,

*Nicole Andujo*



## **WEEKLY UPDATE**

**11.10.2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 98 residents and 53 staff members test positive for COVID-19. We have had 76 residents recover and 50 employees. We are testing bi-weekly per CMS Guidelines at this time.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at Las Ventanas de Socorro.

Sincerely,

*Nicole R. Andujo*

Nicole R. Andujo, MBA, LNHA  
Administrator