



WEEKLY UPDATE

12/10/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 169 residents and 62 staff members test positive for COVID-19. We have had 99 residents recover and 61 employees recover. We are testing bi-weekly per CMS Guidelines at this time.

As you have probably heard, the CDC recently announced that healthcare workers and long-term care residents should be among the first group of people to receive the vaccine for COVID-19. We are optimistic this will help stop the spread of this virus in our community. Consents for the vaccines are currently available and while we do not have the exact dates that the vaccines will be administered, we will let you know as soon as that information is available. In the meantime, please continue to do your part in limiting the transmission of COVID-19 by wearing masks, washing your hands and keeping a safe distance from others.

We are also working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

In an effort to minimize calls to our COVID-19 unit and allow continuity of nursing care to patients, a department supervisor will be contacting one designated family member daily Monday thru Friday with updates. We hope this will provide our families with the information they need regarding their loved ones as well as allow our staff to spend the time they need to providing direct patient care to our residents.

If you have any questions or concerns please contact us directly at Las Ventanas de Socorro.

Sincerely,

Nicole R. Andujo

Nicole R. Andujo, MBA, LNHA
Administrator



WEEKLY UPDATE

12/17/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 159 residents and 64 staff members test positive for COVID-19. We have had 105 residents recover and 64 employees recover. We are testing bi-weekly per CMS Guidelines at this time.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at Las Ventanas de Socorro.

Sincerely,

Nicole R. Andujo

Nicole R. Andujo, MBA, LNHA
Administrator



Christmas Holiday Update

Dear Residents/Families/Friends,

With Christmas and New Year's Eve around the corner, we would like to send you and your loved ones the warmest of holiday wishes. We know how difficult it is to celebrate this time of year without the same traditions we have all grown accustomed to, but with the COVID-19 vaccine becoming a reality in the very near future, we are more hopeful than ever that 2021 will bring happier and safer times for everyone.

As always, we are extremely grateful that you have entrusted your loved ones to our care and we are making every effort to provide our residents with wonderful holidays. On Christmas Eve we will be serving turkey for lunch and tamales for dinner, and for activities we will be playing board games throughout the day. On Christmas day we will be serving some delicious menudo for breakfast and for activities we will be Christmas caroling and then we will be celebrating birthdays for the month.

The visitation schedule for the holidays are as follows:

We invite you to join us on Friday, December 25th at 10am for Christmas Carols. Help us spread the joy of Christmas by singing with your loved one with window caroling.

As a reminder, our cumulative number of cases to date are as follows: 162 residents and 62 staff members have tested positive for COVID-19. We have had 112 residents recover and 62 employees recover. We are testing bi-weekly per CMS Guidelines at this time. Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly.

On behalf of the entire staff at Las Ventanas de Socorro, I wish you a happy and safe Christmas.

Sincerely,

Nicole R. Andujo

Nicole R. Andujo, MBA, LNHA



WEEKLY UPDATE

12/29/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 164 residents and 62 staff members test positive for COVID-19. We have had 112 residents recover and 62 employees recover. We are testing bi-weekly per CMS Guidelines at this time.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at Las Ventanas de Socorro.

Sincerely,

Nicole R Andujo

Nicole R. Andujo, MBA, LNHA

Administrator

COVID-19 NOTIFICATION

December 31, 2020

Number of additional confirmed COVID-19 cases: 7

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 915-995-7230.

WEEKLY UPDATE

12/04/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 133 residents and 59 staff members test positive for COVID-19. We are testing bi-weekly per CMS Guidelines at this time.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at Las Ventanas de Socorro.

Sincerely,

Nicole R. Andujo

Nicole R. Andujo, MBA, LNHA
Administrator