



WEEKLY UPDATE

07.01.2020

Dear Residents and Families/Representatives,

Please accept this letter as Las Ventana's de Socorro weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As a result of the 6.23.2020 test date Las Ventana's has had four employees as well as two residents test positive for COVID-19. The positive employees were immediately sent home to self-quarantine per the Department of Health and CDC's guidelines. The two positive residents were isolated on the Facility's COVID Unit and are receiving direct care independently from all other residents at this time.

With the El Paso Health Departments approval, the facility has moved our weekly staff and resident testing date to every Thursday in order to receive all test results in time for the centers weekly family COVID-19 update/web posting. This week the facility's weekly testing will be conducted on July 2, 2020 with expected results to be received by Wednesday, July 8th, 2020. The facility will notify the resident's representative via phone of POSITIVE results only. All other correspondence, specifically notification of new cases and weekly updates, will be communicated via the website.

Our facility continues to follow the CDC and our local health department's guidance for all appropriate precautions and preventative measures to protect our residents and staff during this pandemic, including visitation recommendations. As such, and in accordance with the guidelines available to us, we are still continuing restrictions on visitation at this time.

We realize how difficult it is not to be able to see your loved ones, and we continue to closely monitor the situation in hopes that we can reopen for visitation soon. However, it is our responsibility to make sure your loved ones are as safe as possible and reopening our facility to visitors too soon could increase our residents' risk of exposure to COVID-19. As such, and for the safety and well-being of our residents, please continue to reach out to your loved ones through phone, FaceTime, letters and e-mail and feel free to contact us directly if you need assistance facilitating that communication. The center has portable chairs as well umbrellas for family use during window visits. The chairs and umbrellas are disinfected between each use.

As a reminder, only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the

facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 915-995-7230.

Sincerely,

Nicole Andujo, LNHA

Nicole R. Andujo, MBA, LNHA
Administrator

COVID-19 NOTIFICATION

July 13, 2020

Number of additional confirmed COVID-19 cases in the last 24 hours: 6

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 915-773-0730.



WEEKLY UPDATE

7.15.2020

Dear Residents and Families/Representatives,

Please accept this letter as an update on the status of COVID-19 in our facility and what we are doing to keep our residents and staff during this ongoing pandemic. Since the onset of this virus, we have had 11 residents and 10 staff members test positive for COVID-19. We have had 1 resident and 7 staff members recover. We will continue to test weekly until all negative results are received per the local El Paso Department of Health's request.

As the number of coronavirus cases throughout the country are rapidly changing, we continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please also remember what you can do to help stop community spread of this virus, such as practicing hand hygiene and social distancing, practicing proper cough etiquette, using face masks, and cleaning and disinfecting frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 915-995-7230.

Sincerely,

Nicole Andujo

Nicole Andujo, MBA, LNHA
Administrator



WEEKLY UPDATE

7.22.2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 19 residents and 11 staff members test positive for COVID-19.

- Total COVID-19 (+) Staff = 11
 - 10 out of the 11 staff members have fully recovered as of today
- Total COVID-19 (+) Residents = 19
 - 8 residents remain on the COVID (+) Unit
 - 4 residents remain on the COVID Step Down Unit soon to transition to general population
 - 3 residents are in the Hospital at this time (2 out of the 3 residents are in the hospital for unrelated reasons)
 - 1 resident has fully recovered and returned to general population
 - 3 residents have expired since their positive diagnosis

The center has completed this week's full in-house testing on 7.21.2020 and results should be in by the end of the week.

As you might already know, the federal government announced last week that it is going to send point-of-care testing supplies for COVID-19 to all skilled nursing facilities in the country. We hope this means better access to testing and faster results for our staff and residents, but we will keep you posted as we get more information and details on this development. As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 915-995-7230.

Sincerely,

Nicole Andujo

Nicole R. Andujo, MBA, LNHA
Administrator

COVID-19 NOTIFICATION

July 25, 2020

Number of additional confirmed COVID-19 cases in the last 24 hours: 21

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 915-773-0730.

COVID-19 NOTIFICATION

July 30, 2020

Number of additional confirmed COVID-19 cases: 3

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 915-995-7230.



WEEKLY UPDATE

07/30/2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 45 residents and 18 staff members test positive for COVID-19. We have successfully assisted 28 residents recover and 17 staff members have also recovered as of this time. We completed our center's weekly COVID-19 testing on 7.30.2020.

In effort to provide the COVID Unit nurse and Step-Down Unit nurse more time to provide direct patient care, the management staff of Las Ventanas de Socorro will call the Responsible Party of each resident on these two units daily (M-F) to provide a general update on their loved one. We ask that the Responsible Party please update and inform all other family members to include other siblings and grandchildren. The nurse will continue to reach out to the resident's Responsible Party for all other communication and notification.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 915-995-7230.

Sincerely,

Nicole R. Andujo

Nicole R. Andujo, MBA, LNHA
Administrator

COVID-19 NOTIFICATION

July 5, 2020

Number of additional confirmed COVID-19 cases: 10

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 915-995-7230.

COVID-19 NOTIFICATION

July 7, 2020

Number of additional confirmed COVID-19 cases in the last 24 hours: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 915-773-0730.



WEEKLY UPDATE

7.8.2020

Dear Residents and Families/Representatives,

We hope everyone had a fun and safe July 4th weekend! Over the holiday, and always, our staff works hard to prevent the spread of COVID-19 in our facility.

As of today, July, 9th, 2020 we have the following COVID-19 cases:

- 1 COVID-19 (+) employee who has since received two negative test results and has returned to work
- 4 COVID-19 (+) employees who still remain out of the center
- 6 COVID-19 (+) residents who remain in the center
- 2 COVID-19 (+) residents who are in the hospital at this time

Las Ventanas de Socorro's next testing date will be on July 10th for all Residents and Employees.

We continue to follow our federal, state and local health officials' recommendations and guidance for all appropriate precautions and preventative measures that we have reported to you on our website and previous weekly updates.

With the growing number of COVID-19 cases in certain areas of the country, it is also important to remember what you can do to help prevent community spread of the virus. You should wash your hands often with soap and water for at least 20 seconds, avoid close contact with people who are sick and people who don't live in your household by maintaining six feet of distance between you and them, cover your mouth and nose with a cloth face cover when around others, cover coughs and sneezes using the inside of your elbow and immediately wash your hands with soap and water for at least 20 seconds, and clean and disinfect frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 915-995-7230.

Sincerely,

Nicole R. Andujo

Nicole R. Andujo

Administrator

Las Ventanas de Socorro